



Frequently Asked Questions about TIER III Extended Benefit Payments.

UPDATED DECEMBER 10, 2009

- ✓ When can I expect to receive my first payment of the TIER III extension passed in November 2009?

The Division began making the first Tier III Emergency Unemployment payments benefit payments on December 10, 2009. Benefits will be arriving on debit cards by Saturday afternoon December 12, 2009.

- ✓ What do I need to do to file for the newest TIER III extended benefits?

Claimants filing a regular Unemployment Insurance claim, a State Extended Benefit (SEB) claim, or an Emergency Unemployment Compensation (EUC) type claim, who are still receiving benefit payments weekly, should continue to file weekly claims as long as they remain unemployed. Funds for the newest TIER III extension will automatically be added to the existing EUC claim.

If you have received a Monetary Determination in the mail advising you that you may be eligible for Tier III and funds have been added to your claim, you must file a weekly claim for benefits for a week after November 7, 2009. If you have not filed weekly claims by mail for the weeks from November 14 to December 5, you must contact the Telephone Claim Center in order to file for any of those weeks or following weeks.

The agency has processed weekly claims starting with (blue) cards for the weeks ending 11/14/09 and 11/21/09.

Your additional EUC Tier III benefits will automatically be added and your claim reopened if necessary.

If you filed weekly claims by mail for these weeks, you will receive payment for all weeks in which you submitted weekly claim forms.

- ✓ How will I know when DETR has added money for my TIER III extended benefits?

Claimants will receive a Monetary Determination in the mail, providing the updated total benefit amount. This total includes the amount of funds added. **Please be advised the amount of benefits shown is the total of all your EUC claims to date.(Up to and including Tier III)** Claimants will also receive a deposit to their debit card or a check in the mail if weekly claims have been filed and they are otherwise eligible for benefits.

- ✓ Should I call the unemployment line to find out when I will receive my extended benefits?

It is not necessary **and** a quick way to determine if your benefits have been paid, call QuickClaim and follow the prompts for the last two "checks" information. The system will give you the dates of the last two payments and these payments will be available on your debit card within 48 hours or by check with in the normal mailing timeframes. A list of all payments made is available on the Internet Claim Filing system under your claim information visit the unemployment Claim Filing site at [www. EXPRESSCLAIM.ORG](http://www.EXPRESSCLAIM.ORG).

- ✓ I stopped filing my weekly claim because my benefits ran out, when do I start back filing my weekly claim?

If you did not receive and instructional letter with blue claim cards before 12/05/09, contact your telephone claim center to reopen your claim.

- ✓ I have exhausted all the extensions available, but I did not receive a letter in the mail, how do I know if I qualify for the extension?

If you did not receive an instructional letter with claim cards before 12/05/09, contact your telephone claim center to reopen your claim.

- ✓ How much will my extended benefit payment be?

Your Emergency Unemployment Claim additional weekly benefit amount will be the same amount that you had been receiving on your prior Emergency Unemployment Claim. If you had more than one Emergency Unemployment Claim, the additional benefits will be automatically added to your first Emergency Unemployment claim. Once the Tier III funds are exhausted on the first EUC Claim, the additional funds will automatically be added to your second Emergency Unemployment Claim. When the funds are added, you will receive a Monetary Determination in the mail, providing your weekly benefit amount and the new maximum benefit amount you will receive under the new Tier.

- ✓ Will I qualify for the full 13 weeks of unemployment benefits?

Eligibility is based on the formula of up to 47 weeks or 184% (total) of the original Unemployment claim, whichever is less.

- ✓ I received a letter to file for State Extended Benefits (SEB), will this new extension take the place of SEB or do I still file for SEB first?

SEB claims that do not have at least one week of benefits claimed prior to the beginning of EUC Tier III claim filing, will be discontinued and Tier III benefits added to the EUC claim. Claimants in this category will be notified, and instructed to file by Quick Claim or Internet. There should be no delay in filing or payments. Once the EUC benefits exhaust the claimant will go back to SEB if the state is still in a high unemployment category and paying state extended benefits.

If you have claimed more than one week on your SEB claim, you will continue to file your SEB claim and remain on SEB claim until the claim is exhausted. At that point, if you are still unemployed and do not qualify for a new regular Unemployment Insurance claim, then you may

be entitled to reopen your Emergency Unemployment TIER III claim and receive the additional benefits.

- ✓ I am currently receiving an emergency extension; will I qualify for this latest extension?

Yes, as long as you remain unemployed and meet all other eligibility requirements.

- ✓ I heard that the state is running out of money; will the state run out of extension money?

The Emergency Unemployment Compensation claims are funded 100% by the federal government.

Telephone Claim Center Numbers

Northern Nevada -- (775) 684-0350

Southern Nevada -- (702) 486-0350

Rural Nevada & Out-of-State -- (888) 890-8211

Internet Claim Filing System

WWW.Expressclaim.org