



Telephone Claims Center Hours of Operation



Claim Filing Hours: Monday-Tuesday 8:00 a.m. to 5:00 p.m.
Customer Service Hours: Monday-Friday 8:00 a.m. to 5:00 p.m.

Staff assisted claim filing through the Call Center is no longer available Wednesday through Friday; only general information calls will be processed. Claimants are encouraged to file new claims, reopen existing claims, and file weekly claims through the easy-to-use UInv online self-service claim filing system. Claimants can register to use the UInv self-service system by accessing ui.nv.gov. In addition to claim filing, the UInv self-service system allows users to easily track UI benefit payments, receive general information regarding claim status, check remaining claim balance, and access 2013 1099G tax forms.

Northern Nevada -- (775) 684-0350

Southern Nevada -- (702) 486-0350

Rural Nevada & Out-of-State -- (888) 890-8211

To better serve our clients, DETR has added two additional phone numbers, which are available from 6pm to 6am, for weekly claim filing. If you are unable to reach us through our main numbers, 775-684-0350 and 702-486-0350, please try the numbers below:

775-684-3387

702-486-3387