

NEVADA STATE REHABILITATION COUNCIL
MEETING MINUTES
Department of Employment, Training & Rehabilitation
May 17, 2016

DETR/Vocational Rehabilitation
3016 W. Charleston Blvd
Las Vegas, NV 89102

DETR
500 East Third St.
Carson City, NV 89713

MEMBERS PRESENT:

Mathew Dorangricchia
Ernest Hall
Bill Heavilin
Shelley Hendren
Robin Kincaid
Todd McCullough
Max Miller-Hooks
Jean Peyton

MEMBERS ABSENT:

Josh Baker
Robert Greene
Mark Hinson
Sherry Ramsey

GUESTS:

Elyse Monroy
Joe Arrascada
Deborah Gonzalez
Pedro Gonzalez
Mike Hutchings
Rick

STAFF:

Rosemarie Reynolds, Deputy Attorney General
Janice John, Rehab. Div. Deputy Administrator
Kara Lang, VR Quality Control Specialist
Michelle Luckie, VR Quality Control Specialist
Veronica Sheldon, Rehab. Div. Admin. Assistant

EXHIBITS:

- Nevada State Rehabilitation Council (NSRC) March 15, 2016 meeting minutes
- Proposed Meeting Schedule for 2017
- 2017 calendar
- NSRC Roster
- Summary of 2016 Policy & Procedure Changes for SRC
- Outcome and Impact of Vocational Rehabilitation Power Point presentation
- BVR/BSBVI Performance Indicator reports SFY 16
- NSRC Support Survey Questions

1. **ROLL CALL AND CONFIRMATION OF QUORUM**

Ernest Hall called the meeting to order at 9:17 a.m.

Ms. Sheldon noted from the roll call vote she was able to determine a quorum was present.

2. **VERIFICATION OF POSTING**

Ms. Sheldon verified that the posting was accomplished on time and per Open Meeting Law requirements.

3. **WELCOME AND INTRODUCTIONS**

All in attendance introduced themselves. Mr. Hall approached members of the public with a notepad and paper so that they could introduce themselves. Mr. Hall stated he would share the conversation for the hearing people in the room.

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Mr. Hall explained that the conversation that he had with the members of the public included a question to Pedro Gonzalez if he would like to introduce himself. Mr. Gonzalez responded he did not understand. Mr. Hall asked Mrs. Gonzalez if she would like to introduce herself and she stated no.

Member of public, in writing to chair: "Cannot speak with anyone, wants to be an interpreter VRI."

Mr. Hall, in writing to member of the public: No requests for accommodations or interpreters

Member of public, in writing to chair: "ADA says the law for interpreters."

Mr. Hall, in writing to member of the public: There also has to be a request per the ADA law.

Member of public, in writing to chair: Referenced previous comment and stated "ADA did a loophole in the paper."

4. **FIRST PUBLIC COMMENT SESSION**

Mr. Hall stated that public comment was now open.

Mrs. Gonzalez, Mr. Gonzalez and Mr. Hutchins moved to the center of the room.

Deborah Gonzalez: "I'd like to make a public comment, but of course if I'm signing someone has to see me. Or be able to position themselves to see me. That's required to communicate. Ok so a person is standing in the middle of the room for a reason to see me. It doesn't mean that they are interrupting your meeting or attacking you or causing you any problems. I am speaking loudly because I have a disability, it includes pressured speech. That is a requirement for my disability issue. I should never be insulted in minutes about my disability. If you have disability people who have difficulty speaking, you don't say and humiliate them in the manner that these minutes reflect against me. That is humiliating and disgusting for me to see in print and my family to finger spell to me. I also want to make note these minutes are wrong. They do not reflect what I said in the last meeting and what occurred. They are inappropriate, they are discriminatory and embarrassing and humiliating. They should be removed. I never made any reference to sadistic violence. I never made any reference, I stated audistic violence. That is a matter of what is occurring here today. Again no request, bologna. It was made."

Pedro Gonzalez signed to the Council. Members of the public exited the meeting room.

Mr. Hall: "Is there any further public comment?"

Shelley Hendren: "Could you say for the record that Pedro made a comment through sign language?"

Ernest Hall: "Pedro signed and made a comment and there was also a member of the public who was shaming the Council with his finger through sign. Just for the record can you share with the Council how we know there was no request for accommodation?"

Shelley Hendren: "Do you want a timeline?"

Ernest Hall: "An overview of the timeline and the communication that transpired with Mr. Gonzalez and that no request was made. "

Shelley Hendren: "We sent a letter to Mr. Gonzalez on April 4th to clarify accommodation for reading of the agenda and in that letter we reminded him that he has to request accommodations for the meeting and he has to do it as per instructed on the agenda and within the timeframe. We received a call that we needed to have the letter signed to him. So we did an introduction letter to what the letter was about and had an ASL interpreter call [a video phone] to sign both letters to him, which they did on April 23."

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Ernest Hall: "Was it an ASL interpreter or a CDI interpreter?"

Shelley Hendren: "Perhaps Veronica can clarify that."

Veronica Sheldon: "It was a CDI."

Shelley Hendren: "At that meeting we set a date to have an interpreter interpret the meeting agenda and we gave him the first week of May. He chose Friday, May 6 at 2:00 p.m. at the Deaf and Hard of Hearing Advocacy Resource Center. The Gonzalez's went to the resource center where a CDI was lined up, Branton Stewart, who has been here multiple times to accommodate Mr. Gonzalez. He was the CDI that was arranged to interpret on the video phone. Within a few minutes the Gonzalez's stated he was not acceptable and walked out. And so therefore he did not have the agenda signed to him because he walked out of what we had prepared for him. We received a phone call from Deborah Gonzalez for us to get in contact with him. I called his video phone multiple times in the evening on May 10 and in the morning of May 11 and was not able to reach him. I did leave a message. I did not receive any contact back from them via his video phone, fax or anything and so that is where we are today."

Ernest Hall: "The Chair is comfortable that the staff and Council have met its obligation to provide effective communication. The ADA requires that a request be made, a CDI was provided twice and if we are going to walk out of a meeting they can still say that they would like a CDI at the meeting. There was an opportunity to communicate that with the CDI present and Mr. Gonzalez did not communicate that."

Shelley Hendren: "Can I add something? We publicly posted on April 27 which gives him and anyone 8 days to request accommodation. And we additionally Fed Exed the agenda to his home."

Ernest Hall: "I only state that because the Council needs to feel comfortable in proceeding with the meeting that we have met the effective communication guidelines and we have met the guidelines of the ADA. We have an effective communication training in the fall and if you have questions with that, Kara is our resident expert that can help with that. If there is no objection we will proceed with the meeting."

No objections were made.

5. **FOR POSSIBLE ACTION APPROVAL OF THE NEVADA STATE REHABILITATION COUNCIL (NSRC) MARCH 15, 2016 MEETING MINUTES**

Mr. Hall asked the council for any additional questions or comments.

Shelley Hendren asked that sadistic be changed to "audistic" since Mrs. Gonzalez corrected her own words from the previous meeting during the first public comment period.

Hearing no further comments Mr. Hall asked for a motion to accept the November meeting minutes as amended.

Bill Heavilin moved to approve with corrections.

Jean Peyton seconded. Motion carried.

6. **FOR POSSIBLE ACTION PROPOSED MEETING SCHEDULE FOR STATE FISCAL YEAR 2017**

Veronica Sheldon referred the members to the proposed meeting schedule and explained staff had reviewed the dates for conflicts with holidays. The dates proposed are the same time of month and year

as the 2016 meeting schedule. Ernest Hall verified that there were no other conflicts with conferences that Council Members may want to attend. Mr. Hall inquired if the move of the State Plan meeting to August rather than the traditional January meeting had to do with the date of the submission of the Unified State Plan. This was confirmed and Ms. Sheldon explained the State Plan submission date has been moved to March rather than June as it was in past years.

Motion to approve the proposed dates was made by Maxie Miller-Hooks.
Motion seconded by Bill Heavilin. Motion carried.

7. **FOR POSSIBLE ACTION CHAIR AND VICE CHAIR ELECTIONS**

Shelley Hendren read a few excerpts from the NSRC By-Laws:

"Article II, Section 3. Elections. Elections shall be held at the last regularly scheduled meeting of the State fiscal year. Council members will nominate and elect officers to the offices of Chair and Vice-Chair from its members eligible to vote. Voting members of the Council may serve as Chair or Vice-Chair. If Co-Chairs are elected, the Council will define and publish in its minutes the duties of each of the officers **as are differentiated from Chair and Vice-Chair**. The new officers shall take office on the first day of the succeeding State fiscal year. New members shall be required to attend and participate in the Council, New Member Orientation and Training."

"Section 4. Duties of Officers. The Chair shall direct all Council business. In addition, the Chair shall be responsible for communication with Division Liaison regarding Agendas, Training and Meeting minutes. The Vice-Chair shall act in the stead of the Chair when the Chairman is not available to fulfill his/her duties. The Vice-Chair shall Chair the State Plan/Needs Assessment Committee."

"We currently have Ernest Hall as our chair and at the last meeting Bill Heavilin was elected as vice-chair. At this point I would take any recommendations for chair or vice-chair."

Ernest Hall: "I am happy to continue to be chair but I don't want anyone to presume I should be chair. So if there is somebody else that would like to volunteer, I encourage you to do so."

Motion to elect Ernest Hall as Chair and Bill Heavilin as Vice-Chair was made by Jean Peyton.
Motion seconded by Maxie Miller-Hooks. Motion carried.

8. **FOR POSSIBLE ACTION SUBCOMMITTEES**

Ernest Hall began the discussion about subcommittees with asking for volunteers for the 2018 State Plan Subcommittee. The members are appointed by the Chair. Bill Heavilin is the Chair. Todd McCullough, Maxie Miller-Hooks and Robin Kincaid agreed to be on the subcommittee. Jean Peyton agreed to be on the subcommittee if needed. Mr. Hall stated that 3 Council Members would be sufficient for the subcommittee with a few community partners or stakeholders. Mr. Hall asked the Council Members to e-mail any names of parties that are community partners or stakeholders to Veronica Sheldon (vsheldon@nvdepr.org) that they would like to be included on the subcommittee.

It was decided that the Customer Satisfaction Subcommittee had completed the work of the subcommittee and would not resume meetings. The Council will review the Scope of Work for the Customer Satisfaction survey at the next meeting.

The Council decided not to create a Recruitment Subcommittee. Mr. Hall asked staff to assist with drafting a letter to other councils who are supposed to have representation on the NSRC to request that they nominate a member from their body to serve on the NSRC.

9. **DISCUSSION/REPORT ON PROPOSED CHANGES TO THE REHABILITATION DIVISION'S POLICY AND PROCEDURES MANUAL**

A discussion of the attachment outlining the changes to the Policy and Procedure Manual completed.

Section 5: Ticket to Work

- Social Security has agreements with Employment Networks (EN) to provide services. If there are services that the EN provides, under the Workforce Innovation and Opportunity Act (WIOA), the Rehabilitation Division would not be reimbursed for any services rendered by the Rehabilitation Division that the EN has agreed to provide.

Robin Kincaid asked for an example of the services, which Kara Lang, Vocational Rehabilitation Quality Control Specialist explained that the lists of services could be found online for each of the Employment Networks (EN). The client has the choice to assign their ticket to the Rehabilitation Division or to the Employment Network. If the client chooses to assign the ticket to the Employment Network, then the EN will be responsible for the services that it has agreed to provide and the Rehabilitation Division would provide the other services. The Plan will indicate where the services will be provided. Bill Heavilin asked how many clients had a ticket assigned to an Employment Network. Kara stated that when she reviews cases it is a very small number. Janice John, Rehabilitation Division Deputy Administrator of Programs stated that she would ask their data collection staff to find the exact number, but stated that it was a very small number.

Section 7: Financial Need and Participation

- Change current threshold (the amount before a participant begins contributing to costs of goods and services purchased on his/her behalf) from 330% of the Health and Human Services (HHS) Poverty Guideline to 250% of HHS Poverty Guideline.

Ernest Hall asked if there was a cap of a maximum amount that a client can be responsible for. Kara Lang explained that the client has the ability to request an exception to financial participation if the expenses are substantial and would create an economic hardship. Kara further explained that transition services are exempt from financial participation, as well as anyone on SSI or SSDI.

Section 9: Order of Selection

- Change criteria for coding a "Most Significant" Disability under OOS from four to two functional limitations in major life activities.

Section 12: Scope of Services

- Provider fraud policy was added

Ernest Hall asked what sub-standard services are. Kara Lang answered that each year there is a review of the job developers, sometimes they do not document the work completed or do not provide the contracted work. Kara suggested changing it to state scopes of work rather than sub-standard work because the scope of work is spelled out in the provider agreement. Mr. Hall asked if there was a legal definition of fraud that can be spelled out rather than including it with the definition of sub-standard work. Janice stated that it would be possible to go back to the DAG (Deputy Attorney General) who the policy was vetted through to see if a better definition could be found to differentiate fraud and sub-standard work. Shelley Hendren stated that what the policy is stating is an illegal act and would be considered fraud. That the definition was clearly stated, that the policy would consider fraud when a provider knowingly and deliberately misrepresents information including invoicing for services not authorized or that never took place or were paid for in another invoice and embellishment of or misrepresentation in reports.

- Provider Reports – requirement to provide reports

Discussion from the Council members focused on when a report would be required and if receipts for travel and attendance would be sufficient to meet the needs of this change. The Council asked that the Quality Assurance team clarify the requirement that a client showed up for a service or when a report is needed on the service provided.

- Maintenance – per diem rates will be ½ the cost of the GSA rates.

Council members asked that language be added to allow for dietary or nutritional consideration due to disability.

- Gas Cards
 - Misuse of gas cards may result in the interruption or termination of this service
 - Mileage allowance for gas cards will not exceed 1,000.00 miles a month.

Robin Kincaid asked if a person attended church, would they be able to use the gas card. Kara Lang explained that if the client uses the gas card to attend church that is fine, but they will not be issued another gas card until the travel for vocational rehabilitation (VR) purposes were met which include school and medical appointments. Clients are required to keep a mileage log for all VR activities. Ms. Kincaid asked that examples of mileage logs that are acceptable. Bill Heavilin asked about adding some language about planning trips so that the gas card is used for VR purposes.

Section 12.1: Job Development and Placement

- Payment to Job Developer: VR will not pay job developers:
 - For placements with another vendor who also provides job placement services to VR
 - For placements at staffing agencies that charge VR or the participant a fee
- Reimbursement to Job Developers: Inclusion of a process to reimburse job developers for goods purchased on behalf of the job seeker. Provisions include:
 - A provider is not required to purchase goods on behalf of the job seeker.
 - If the provider chooses to purchase goods, each good should generally be under \$100.00 and only paid for by the provider when a job or job offer is in jeopardy and another feasible course of action is not available.
 - The goods must be authorized by the counselor.
 - A receipt and signed copy of the job seeker's verification that goods were received (RD-87 form) must be submitted before VR processes the reimbursement.

Mr. Hall expressed some concern over this change as possible leading to a basis for choosing a job developer, that the requirement would be for the purchase of goods for clients to obtain a job and asked if there was something that did not allow job developers to purchase goods under \$100 currently. Shelley Hendren advised that all purchases needed to be preauthorized. Job developers are already doing this, and this is the reason that this policy was added. Janice John stated that this happens on a rare occasion and that the Division wanted to ensure that the job developers received reimbursement for purchases that would qualify as job related.

Section 12.3: Post-Secondary and Other Vocational Training

- Guidelines Being Changed to Requirements: The following "guidelines" in the current P & P manual will be changed to "requirements" requiring District Manager approval for exceptions:
 - Students attending a 4 year degree must complete all available classes at the local community college (if available) until they earn their Associates degree, transfer degree or equivalent prior to transferring to the University for a 4 year degree. Exceptions may be granted when a University such as Gallaudet meets specific disability needs.

Robin Kincaid asked for what a definition of community college is. Shelley Hendren stated that the Division would contact Nevada System of Higher Education (NSHE) to determine how community college is defined. Kara pointed out that the change is that exceptions to degree programs need to be approved by the District Manager. Ms. Kincaid stated she was concerned that more clients would be deterred from getting the necessary education if they are unable to attend school full time. Ms. Hendren answered that this policy is not stating that approval would not be given for less than full time, what it is stating is that it requires a District Manager's approval to add another layer of scrutiny before the Division agrees to the plan.

- Participants pursuing a degree program utilizing VR funding will attend full time. Exceptions for disability purposes are allowed without District Manager approval if the

- o student obtains a physician's note indicating why the individual can only attend part-time and includes the estimated # of hours a participant can work once the degree is finished.
- o Change in Major/Credit Limits: VR funding will be limited to 125% of the published rate for the degree (including when the participant changes the employment goal or major). Exceptions must be approved by the District Manager and includes situations when the credits were taken a number of years ago or when the student took classes toward one major, but due to the disability can no longer pursue this major.
- o Tutoring: Should be provided by a comparable benefit when possible. VR funding should not replace classroom instruction, or be provided to the extent that it would in effect become one on one course instruction.
- o Procedure for Selecting Vocational Training Programs

Janice John explained that staff was currently being trained to acquire 3 quotes for schooling. Shelley Hendren added that in the last meeting it was expressed that there was some concern that obtaining 3 quotes for schooling was burdensome for counselors and can someone beside the counselor obtain the bids. So far there has been no feedback from staff that it is burdensome. Techs or Administrative Assistants can assist if needed with obtaining the quotes. Bids are good for a certain time period so a bid would need to be obtained for each case.

- o Work Experience: Addition of "Volunteer" Work Experience to provide for situations when VR is providing support or other services for participants to obtain work skills in the community (such as when the school district, regional centers, VR and a business in the community partner to provide training).

Kara Lang explained that this change was in order to verify that the clients were volunteering at properly insured locations so that the clients are covered by insurance such as Worker's Compensation Insurance while working at volunteer sites. Ernest Hall stated that he is going to look into the insurance at Easter Seals, but thinks that volunteers are covered by General Liability Insurance and not Worker's Compensation Insurance.

Section 13: Supported and Customized Employment

- Referrals for Customized Employment: Must be must be staffed with the Rehabilitation Supervisor, only individuals with the most significant impediments and barriers should be referred for this service.

Section 17: Equipment and Tool Purchase

- Purchase Restriction: VR should not purchase tools or equipment for training or a job that the employer or trainer routinely provides to other employees/trainees or does not require other employees/trainees doing the same type of work to purchase.

Mr. Hall pointed out that this policy could potentially cost a client a placement. Ms. Hendren stated that equipment will not be purchased for employers, especially if the tools were normally purchased for other employees. Ms. John stated that there have been times that VR has split costs with employers or purchased assistive technology items for client use. Mr. Hall stated his concern was that if this policy was followed, that it could potentially cost a client his or her placement.

Section 18: Purchases and Payments of Goods and Services

- Out of Area Travel Expenses
 - o The counselor or technician should collaborate with the participant in choosing and making flight reservations (jointly look up information on flights and compare costs etc.)
 - o They should also collaborate when making hotel reservations or lodging arrangements. Hotels with state contracts should be considered. The hotel (or other lodging arrangements) should become a vendor whenever possible.
 - o Reimbursement for meals do not require a receipt, but must never exceed one-half of the GSA rate and in some circumstances may be lower, (see "Maintenance" portion of Section 12: Scope of Services).

- Cash Payment Receipts: Failure to submit receipts may result in suspension of further services

Section 25: Older Individuals Who Are Blind

- Eligibility and Individualized Plan of Service Time Lines: Must be completed within 45 days of application.

Section 27: Work Place Safety, Disruptive Behavior and Expected Code of Conduct

- Violence, threats, harassment, intimidation and other incidents (as defined below) or acts of aggression and disruptive behavior in the workplace will not be tolerated. Acts of aggression can include oral or written statements, gestures, or expressions that communicate a direct or indirect threat of physical or mental harm or, indirect acts such as damage to personal property.
- Public employees are protected under NRS 199.300 from threats and intimidation. In consultation with the Attorney General and Administrator, a case may be prosecuted.
- Individuals, who commit acts of workplace violence will be subject to disciplinary action (if a state employee), may be removed from the premises, and/or subject to criminal actions by the Attorney General. A participant who displays, violent, or destructive behavior may be refused service and/or the case may be closed as described in Section 19 (Closures).

Robin Kincaid asked that bullying be defined better, and maybe include intimidation in that definition. Ms. Kincaid asked if this only applied to a person with disabilities. Ms. Lang stated that this is anyone that is in the vocational rehabilitation (VR) office, staff, contractors, vendors, clients. Ms. Kincaid asked if extortion was included in the policy.

Ernest Hall asked what the policy is for medical marijuana. Ms. Lang explained that the use of illegal drugs as defined meant actual usage on site at VR office locations. What happens at home is not considered in this policy.

Bill Heavilin asked if the policy also applies to providers. Ms. Lang explained that there are scopes of work for providers but that job developers are included in the policy and procedure manual and in the scope of work for the job developers state that job developers need to abide by the policy and procedures manual.

Mr. Hall asked that if a provider is sitting in the lobby and discussed with a client services that they provide related to VR, would that be considered soliciting. Ms. Hendren suggested that the word be changed to coercion rather than soliciting. Ms. Hendren further stated that a legal definition of bullying could be obtained from the Nevada Equal Rights Commission to be included in the Policy and Procedure Manual. Ms. Lang stated that they would research bullying definitions to include in the policy and procedure manual.

Section 28: Fraud Policy

- At intake the counselor (or technician completing the intake) and the participant should review the "Fraud Policy Acknowledgement Form" The participant and if applicable his or her representative or legal guardian will sign it and it will be scanned into RAISON Case Documents.
- When authorizing or providing goods or services to participants counselors are responsible for explaining documentation requirements and any other requirements pertaining to the purchase or use of the goods or services. As applicable and appropriate it is also recommended these requirements be included on the IPE.
- A participant's failure to provide receipts or other required documents may be treated as fraud and is subject to the following policies including the possible suspension of services including services unrelated to the service requiring the receipt.

Bill Heavilin suggested that the policy be called an "Advise of Notice and Fair Hearing Rights." Mr. Heavilin also suggested the form be called "Discussion and Agreement" rather than "Fraud Policy." Shelley Hendren asked to add to the section discussing over \$100, repeat or serious in fraudulent activity

that "Administration will be notified." Ms. Hendren further suggested that a change to RAISON references to a generic name such as "case file" since RAISON may be replaced.

Robin Kincaid asked if the Council members would see the Policy and Procedure Manual again. Ms. Lang stated that the policies take effect on July 1, so the policies would not be presented to the Council Members prior to that date. Ernest Hall asked that the Council members receive a PDF of the manual.

10. **NSRC MEMBER ORIENTATION AND TRAINING PRESENTATION**

Joe Arrascada presented an impact story of how Vocational Rehabilitation (VR) assisted him. Mr. Arrascada explained that he is a true product of Vocational Rehabilitation. Mr. Arrascada suffered a spinal cord injury at the age of 17. At that age he intended to join the Marine Corps. Mr. Arrascada dove into shallow water in Lake Tahoe and was injured. He is a C4/C5 quadriplegic. He has shoulder movement, biceps, he can move his wrists up but other than that he has no finger dexterity, no triceps, no pectoral muscles. His family encouraged him to be active following his accident and took him to Vocational Rehabilitation in Reno. He attended Truckee Meadows Community College, followed by the University of Nevada, Reno where he also attended grad school and obtained a degree in social work with an undergrad in criminal justice. He then began working at the Veterans Administration Hospital. In order to attend work, Mr. Arrascada had to rely upon city transportation and taxis. Medically and financially it was a burden and Mr. Arrascada was forced to reduce his workload significantly because of a lack of transportation.

Because of VR he is now back to working full time as a case manager at the VA hospital. He can drive back and forth to work, attend medical appointments, go to physical therapy and his health is the best that it has ever been. Mr. Arrascada's van is uniquely equipped so that he can drive it from his wheel chair. The cost to outfit the van is astronomical. Vocational Rehabilitation was able to assist with the cost to renovate his van. Today Mr. Arrascada is driving a 2010 Chrysler Town and Country Van that has been converted by Vocational Rehabilitation.

He uses a tripod steering wheel installed in his van to drive. The converter for the gear shifter assists with maneuvering between gears with his limited dexterity. Vans come in different heights. The van floor has been lowered 11 inches in order to allow for the wheel chair to sit in the van. The back of the van lowers 10 inches so that the slope of the ramp is feasible to push up and down safely with the wheelchair.

Mr. Arrascada stated that he thinks Vocational Rehabilitation is a great program. That it really assisted him in being able to lead an active life by providing mobility and freedom with the van conversions.

Shelley Hendren asked if Mr. Arrascada had been able to increase his work hours. Mr. Arrascada stated that he was able to go from 15-18 hours a week prior to the van conversion to 40-45 hours per week currently.

Mr. Arrascada stated "Just because you have a disability doesn't mean you cannot work. Veterans come into my office and state that they cannot work, they have a bad knee or back. I tell them I'm a C4/C5 quadriplegic. If you can get yourself out of bed, make a phone call, get up, make yourself breakfast, get showered and dressed, get in the car, drive into an appointment, check in to an appointment, complain about everything in the lobby, then come in to see me, then you can work! Every single morning I have a care giver that helps me shower, dressed and into my chair. If someone can come in to me and tell me they cannot honestly work, show me why. I can't say thank you enough for all that the State of Nevada has done."

NSRC Member Orientation and Training presentation moved to the next meeting due to time constraints.

11. **FOR POSSIBLE ACTION NSRC BY-LAWS, PROPOSED UPDATES**

Due to time constraints, this was skipped and moved to the next meeting.

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12. **NATIONAL TECHNICAL ASSISTANCE CENTER ON TRANSITION (NTACT) UPDATE**
Due to time constraints, this was skipped and moved to the next meeting.
13. **FOR POSSIBLE ACTION POLICY CHANGE FOR EDUCATION & TRAINING PROGRAMS**
This Item was discussed during Agenda Item#9 Discussion/Report on Proposed Changes to the Rehabilitation Division's Policy and Procedures Manual, subsection 12.3.
14. **OTHER REPORTS**
Due to time constraints, this was skipped and moved to the next meeting.
15. **ADMINISTRATOR'S REPORT**
Due to time constraints, this was skipped and moved to the next meeting.
16. **FOR POSSIBLE ACTION TO PROCEED, POSTPONE OR DISCONTINUE ANNUAL NSRC SURVEY**
Due to time constraints, this was skipped and moved to the next meeting.
17. **SECOND PUBLIC COMMENTS**
Mr. Hall thanked everyone for coming.

Robin Kincaid: "I noticed in the minutes that when there was the vote taken whether or not we would proceed or postpone the meeting due to the visitors not being able to participate. I made some comments that were not noted in the minutes and I wanted to request that they be put back in there. That my concern at the time was about access for these individuals as well as the fact that it appears that there was a question of the individual had stated the way that she had contacted the Agency regarding the request. So I just wanted to make sure that was noted back into the record. I did not just say postpone. So for some reason that did not get recorded in the record."

Mr. Hall stated that in order to keep the minutes to a minimum not all dialogue during the meetings will be included in the minutes. Mr. Hall also explained that the minutes were already approved at the beginning of the meeting but that her concerns would be recorded in this public comment section.

Mr. Hall further stated that if a Council Member want something on the record that they should say so during the meeting. Minutes are a summary of the meeting. This will assist staff with knowing in advance what the Council would like recorded in the minutes.

Shelley Hendren stated that Mat Dorangricchia has been promoted to District Manager in the North which means that Mr. Dorangricchia is no longer qualified to fill the position of Counselor on the NSRC. Janice John stated that Faith Wilson has submitted her application with the Governor's Office for the position on the Council.

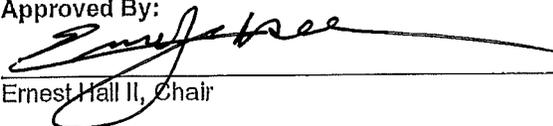
18. **ADJOURNMENT**
Meeting adjourned at 12:31 p.m.

Edited By:



Veronica Sheldon, Administrative Assistant

Approved By:



Ernest Hall II, Chair