
**Workforce Investment Act
State Compliance Policies**

SECTION: 1.15 Supportive Services & Needs-Related Payments

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I. Supportive Services:

- A. Supportive services for eligible adults and dislocated workers provide assistance with such things as (see WIA State Compliance Policy 1.6 for eligibility requirements) [§663.800, Sections 101(46) and 134(e)(2)(3)]:
 - 1. Child care
 - 2. Transportation
 - 3. Dependent care
 - 4. Housing
 - 5. Needs-related payments

- B. Local Workforce Investment Boards (LWIBs), in consultation with the One-Stop partners and other community service providers, must develop supportive services policies that (§663.800):
 - 1. Ensure resource and service coordination in the local area; and
 - 2. Provide procedures for referral to coordinated services, including how such services will be funded when they are not otherwise available from other sources.

- C. LWIBs must ensure that the provision of accurate information about the availability of supportive services in the local area, as well as referral to such activities, is provided as one of the core services available to adults and dislocated workers through the One-Stop delivery system [§663.800, Section 134(d)(2)(H)].

- D. The LWIBs may establish limits on the provision of supportive services or provide the One-Stop operator with the authority to establish such limits, including a maximum amount of funding and maximum length of time for supportive services to be available to participants. Procedures may also be established by the LWIB to allow One-Stop operators to grant exceptions to the established limits on a case-by-case basis (§663.810).

II. Needs-Related Payments:

- A. Needs-related payments provide financial assistance to participants for the purpose of enabling individuals to participate in training activities. Such

payments must be one of the supportive services detailed in I.A. of this policy and in WIA Section 134(e)(3) (see WIA State Compliance Policy 1.6 for eligibility requirements) (§663.815).

- B. LWIBs must develop the levels of need-related payments for eligible adults and dislocated workers. For eligible dislocated workers, established levels of needs-related payments must not exceed the greater of either of the following levels [§663.840, Section 134(e)(3)(C)]:
 - 1. For participants who were eligible for unemployment compensation as a result of the qualifying dislocation, the payment may not exceed the applicable weekly level of the unemployment compensation benefit; or
 - 2. For participants who did not qualify for unemployment compensation as a result of the qualifying layoff, the weekly payment may not exceed the poverty level for an equivalent period. The weekly payment level must be adjusted to reflect changes in total family income as determined by LWIB policies.

- C. Needs-related payments may be provided to eligible participants waiting to begin training classes if the participant has been accepted in a training program that will begin within thirty (30) calendar days. The LWIB may establish procedures to determine under what circumstances the thirty (30) day period may be extended [§663.830, Section 134(e)(3)(B)].